



My name is Leah Nelson and I am one of the owners of Global TechForce Inc, we recently relocated to this area and we are proud new members of the Sebring Chamber of Commerce.

I wanted to tell you a bit about our Company, Global TechForce is a Full-Service IT Support Company that serves small to enterprise size businesses nationwide. Global TechForce was established in 2008, our Expert Advanced Level 3 Engineers have over 26 years' experience in the technology field, earning multiple certifications in a wide range of specialties, staying up to date with the everchanging IT Industry Standards.

Our Specialties Include:

- Advanced Level 3 IT Support Engineers
- Microsoft Server Applications (Exchange, SQL)
- Network and Security Solutions
- Cisco & SonicWall Support
- Active Directory Support
- Hyper V Support
- Cloud Based Data Backup
- Managed Monthly Service Provider
- Web Design and Web Hosting Management
- VOIP
- 24/7 Monitoring and Management
- IT Consultation and project Planning
- Employee Cyber Security Training Program

We have been closely watching the developments relating to the COVID-19 outbreak and I want to personally give you some information about our current situation.

First, you may be wondering if our support schedule will change, it will not. Our team at Global TechForce are all remote employees and we have been successfully providing remote support for years. In fact, we were probably one of the 1st 100% remote support providers on the internet back in 2008. Our team members are here and available to assist you with any Issue or project you may have.

Second, we have several solutions for Remote Work Capabilities should you need to implement remote working capability with your business. Please feel free to give us a call and we can assist your business in setting up secure access for your employees to work from home, we can give you recommendations and assist you on setting up a team messaging system so you and your employees can keep in contact, collaborate with each other, encouraging your team to stay productive, while promoting the social distancing recommendations.

Wishing the best for our fellow business owners and community! we can get through this together 100% remotely.

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